

HELSINKI AIRPORT

KEY FACTS & FIGURES 2018

AIRPORT INFO

Easy and convenient, Terminals T1 and T2 under one roof!

Number of non-stop destinations	162
Number of long-haul destinations	30
Number of Asian destinations	22
Number of operations (departing and arriving flights)	180 000
Number of airlines	50
Amount of baggage handled	6.6 million

DESTINATIONS AND AIRLINES

Located in the shortest route between Asia and Europe. **22** direct destinations and **111** departures weekly to Asia.

TOP DESTINATIONS IN EUROPE	vs. 2017
1. Germany	+ 1.5%
2. Sweden	+ 6.6%
3. Spain	+ 14.0%
4. UK	+ 9.4%

TOP DESTINATIONS IN REST OF THE WORLD	
1. Japan	+ 10.9%
2. China	+ 12.5%
3. Thailand	+ 11.0%
4. USA	+ 10.4%
5. Hongkong	+ 17.1%

TOP 4 AIRLINES	
Finnair	65%
Norwegian	15%
SAS	3%
Lufthansa	3%

PASSENGER INFO

TOTAL PASSENGERS PER YEAR

20.8 milj.	+10.4% vs. 2017
Average passengers/day	57 120
Transfer passengers	36%

SHARE OF AIR TRAFFIC PASSENGERS

International destinations	86%
Domestic destinations	14%



CUSTOMER SATISFACTION
4.17
(scale 1-5)

35%



PASSENGER EXPERIENCE assess Helsinki Airport as one of the best airports they have been to

PASSENGER PROFILES

Travelling alone	53%
Women	52% Men 48%
Fly over 5 times a year from HEL	30%

THE MAIN PURPOSE OF JOURNEY

Leisure travelling	53%	Business travelling	28%
Visiting friends and family	13%	Something else	6%

COUNTRY OF RESIDENCE

Finland	47%	United Kingdom	3.8%
Sweden	5.5%	Russia	3.6%
Germany	4.1%	United States	2.6%
China	4.0%		

HELSINKI AIRPORT

FINAVIA – for smooth travelling

DEVELOPMENT PROGRAM

Investment	over 1 billion euros
More terminal space	+45%
More baggage handling capacity	+50%
More passenger boarding bridges for wide body aircraft	+100%
Renewal of apron area	450 000 m²
More capacity in passport control	50%

COMMERCIAL INFO

Local and international Top Brands and Food & Beverage concepts for different passenger profiles. Internationally recognized commercial offer total **3100 m²**:

- 41** Speciality stores, 3500 m² (Retail and Convenience stores)
- 4** Tax Free shops, 2600m²
- 31** Cafes and Restaurants, 8700 m²

HELSINKI AIRPORT IS CARBON NEUTRAL

100% renewable electricity (wind power and solar power plant on the rooftop)

Vehicles are fuelled by renewable diesel made from waste and residues

74% are green landings

Airspace is environmentally efficient and uncongested



SOCIAL MEDIA CHANNELS



324 889 Helsinki Airport followers on social media